

# VTEST ENGLISH

## LISTENING & READING HOSPITALITY INDUSTRY

### VTEST ENGLISH EXAMS

VTEST English exams accurately place candidates across a 10-level CEFR scale.

The Common European Framework of Reference for Languages (CEFR) is an internationally recognized standard for describing language proficiency in all four skill areas: listening, reading, speaking, and writing.

VTEST English exams are aligned with other well-known English language assessments including TOEIC, TOEFL, and IELTS, and with other language standards and frameworks including ALTE, GSE, and NRS.

We advise VTEST score users to ask for VTEST scores no older than 2 years.

### BENEFITS

- > The VTEST ENGLISH - LISTENING & READING - HOSPITALITY INDUSTRY test allows employers to easily and confidently make decisions based on candidates' English proficiency. The test covers **hospitality industry** and everyday situations typically encountered in hotel and restaurant environments. Examples include welcoming, travel arrangements, accommodation, ordering food and services, dealing with customers' complaints, using hospitality-specific terms and vocabulary. It also includes many variances of English accents within an intercultural context.
- > Optional video and writing interviews can provide score users with additional customized proficiency demonstrations.
- > Scores are delivered instantly or within 48 hours, if a human review is required.
- > Strong user experience: Interface in 20+ languages.

### TEST INFORMATION

- > The VTEST ENGLISH - LISTENING & READING - HOSPITALITY INDUSTRY test assesses the following skills: listening and reading.
- > The test is a multistage adaptive test designed to measure proficiency levels from beginner through to advanced levels (A1-C2). The test progresses through increasingly more difficult stages and ends when candidates have reached their maximum level.
- > The exam is not a pass or fail test and there is no penalty for wrong answers.

### ADMINISTRATION

- > Secure online proctored with no appointment needed for high-stake examination.
- > On-site proctored sessions when required by an institution.
- > Online standard for low-stakes exams.

### FORMAT & SCORING

Duration: 30 to 100 minutes

Sections	Questions	Rating scale	Scores
<b>General L&amp;R</b> Oral comprehension Written comprehension Grammar	2-5 items per level 3 items per level 8 items per level	<b>Overall L&amp;R score</b> 1/3 of the points allocated to each section	<b>10-level CEFR scores:</b> • Overall L&R • Oral comprehension • Written comprehension • Grammar
<b>Hospitality Industry</b> Oral comprehension Written comprehension	8 items 5 items	<b>Specific Hospitality score</b> 50% 50%	<b>Points to work on</b> <b>Specific Hospitality scores</b> • Overall CEFR Hospitality • L&R achievement score

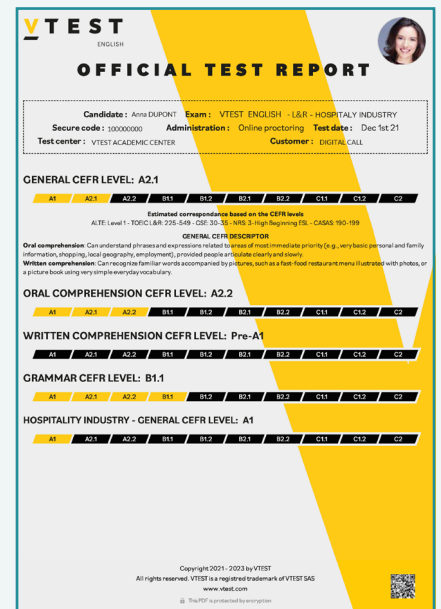


### TEST PURPOSE

Placement Recruitment

### RESULTS AND CERTIFICATES

- > VTEST provides candidates with access to their secure encrypted score report and official certificate immediately after test completion.
- > These certificates can be shared directly with any institutions.
- > When the test is proctored, it includes a photo of the candidate.



### PEOPLE WITH DISABILITIES

Our accessibility technology helps those suffering from visual impairment, dyslexia, and auditory problems. VTEST platforms are compliant with WCAG, ADA, and European accessibility standards.

All you need about the exam, go to [vtest.com](https://vtest.com)

Prepare for your exam | Score verification | Secure testing environment

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**VTEST**  
SECURE ONLINE  
ASSESSMENT

## 4SKILLS - HOSPITALITY INDUSTRY



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### FORMAT & SCORING

Duration: 45 to 150 minutes

Sections	Questions	Rating scale	Scores
Listening & Reading	13-16 items per level	50%	<b>10-level CEFR score:</b> • Overall 4SKILLS • Oral comprehension • Written comprehension • Speaking • Writing  <b>Sub-scores available for grammar, speaking and writing</b> Points to work on  <b>Specific Hospitality scores</b> • Overall CEFR Hospitality • L&R achievement score
Speaking	3 read aloud tasks 6 listen and repeat tasks 4 open-ended speaking tasks	25%	
Writing	1 open-ended writing task	25%	
Hospitality Industry		<b>Specific Hospitality score</b>	
	Oral comprehension Written comprehension	50% 50%	

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